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DEPARTMENT OF TRANSPORTATION

Driver and Vehicle Services Update

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This bulletin may be downloaded by visiting the Driver and Vehicle Services
website at www.dmv.pa.gov

Tom Wolf, Governor

Leslie S. Richards, Secretary

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SPECIAL EDITION

Online Agent Paperwork Submission Reminder

PennDOT has identified some agent services are not submitting processed title and/or registration paperwork to their Online Registration Program Integrators for scanning in a timely manner. **All online agent services are required to submit processed paperwork to their Integrator in a timely manner.**

In addition, when an online agent service is notified of missing paperwork, by the department or the Integrator, the online agent service is required to submit that paperwork immediately for scanning. Please be advised, if the online agent service is not submitting processed paperwork to their Integrator in a timely manner, the online agent service may be subject to sanctions by PennDOT and their Certificate of Authorization may be suspended until the documents are delivered plus, one month, as stipulated in Paragraph 17(3) of the agent services contract.